

CONFERENCE AGENDA

September 17-19, 2025

Wednesday, September 17, 2025

Time	Track + Session Title	Speaker	Location
9-10 a.m.	CHCA Finance Committee Meeting		TBD
10 a.m. - 1 p.m.	CHCA Board Meeting and Lunch		TBD
1-2 p.m.	Leadership/Management/Admin: Board Governance Training - Corporate Compliance: The Board's Role	Edward T. Waters and Gabriel S. Garcia	
2-3 p.m.	Leadership/Management/Admin: Board Governance Training Reviewing Your Health Center's Audit Report	Edward T. Waters and Gabriel S. Garcia	
3-4 p.m.	Leadership/Management/Admin: Assessing Corporate Consolidation Opportunities: Mergers and Acquisitions	Edward T. Waters and Gabriel S. Garcia	

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8 - 9:15 a.m.	Welcome, Introductions and Plated Breakfast	Lanita White	Ballroom BC
9:30 - 10:30	Leadership/Management/Admin: Creating “Other Lines of Business” Outside the Confines of Federal Grant Rules - Feldesman	Edward T. Waters and Gabriel S. Garcia	
	Finance/Revenue Cycle Management: CFO Workshop - Revenue Cycle Management	Catherine Gilpin	
	Clinical/Provider Insights & Solutions: Integrating Behavioral Health and Primary Care for Better Patient Outcomes	Dr. Patty Gibson	
	Information Technology/Cybersecurity: Navigating the Ever-changing IT and Cybersecurity Landscape	Dr. Marifanna Milanova	
	Quality Improvement/Data Analytics: Building a Culture of Continuous Quality Improvement in FQHCs	Dr. Jan Santos	
10:30 - 11:30	Refreshment Break in Exhibit Hall		Ballroom AD
11 - Noon	Leadership/Management/Admin: Investing in your Healthcare Workforce - Practical Strategies for Enhancing Staff Satisfaction and Organizational Health within CHCs	Amanda Laramie	
	Finance/Revenue Cycle Management: CFO Workshop - Revenue Cycle Management	Catherine Gilpin	
	Clinical/Provider Insights & Solutions: Team Based Care - Tackling Chronic Disease Management in Underserved Communities	Panel, Dr. Jones + CKD Mgmt	
	Information Technology/Cybersecurity: Effective IT Security Policies for FQHCs: Roles, Responsibilities, and Best Practices	Ascend	
	Quality Improvement/Data Analytics: Utilizing Data to Drive Decision-Making and Patient Care Improvements.	Andrew Hamilton	
12:15-1:30 p.m.	Lunch & Keynote Shiny Floors & Sharp Words: How Everyone Shapes the Message - Speaker: Janine Driver		Ballroom AD

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1:45 - 2:45 p.m.	Clinical/Provider Insights & Solutions: <i>From Compliance to Care: Making UDS Family Planning Screening Requirement Work for Your Team</i>	Upstream	
	Information Technology/Cybersecurity: Risk Management and Compliance in the Digital Age	Shelby Kobes	
	Quality Improvement/Data Analytics: Patient Satisfaction Strategies in Community Health Centers	Michael Edwards	
2-4 p.m.	Leadership/Management/Admin + Fiance/Revenue Cycle Management: Real Talk, Real Impact - Executive Communication for Leaders with Janine Driver.	Janine Driver	
2:45-3:15 p.m.	Refreshment Break in Exhibit Hall		Ballroom AD
	Roundtable Discussions by Track		
3:15-4:15 p.m.	Clinical/Provider Insights & Solutions: Colorectal Cancer Treatment		
	Information Technology/Cybersecurity:	Ascend + Community Clinic	
	Quality Improvement/Data Analytics: Leveraging Data Analytics to Drive Quality Improvement in Community Health Centers: Challenges, Best Practices, and Impact Measurement	Lavonia Dunn, Delise Wands, Michelle Gibson	
5:30-8 p.m.	2025 Health Center Awards Gala		

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8 - 9 a.m.	Maternal Health Roundtable Discussion - Dr. Sam Greenfield, Dr. Kay Chandler, Allan Nichols, Nicolle Fletcher, Craig Wilson, Dr. Creshelle Nash, Jodianne Tritt, HC OB Provider		Ballroom BC
9:15-10:30 a.m.	Leadership/Management/Admin: Emergency Preparedness - Flooding: How the Kentucky PCA and its HCs dealt with large-scale flooding	Chuck O'Neal	
	Finance/Revenue Cycle Management: Navigating Federal and State Funding Opportunities		
	Clinical/Provider Insights & Solutions: HIV Treatment in Primary Care Environments		
	Information Technology/Cybersecurity: Data Security/Compliance Essentials for FQHC Success	Andrew Hamilton	
	Quality Improvement/Data Analytics: Streamlining Operational Efficiency: Lean Strategies for FQHCs	Josh Scales	
10:30-11 a.m.	Final Refreshment Break in Exhibit Hall		Ballroom AD
11 a.m. - Noon	Leadership/Management/Admin: Strategic Planning for FQHC Growth	John Snow	
	Finance/Revenue Cycle Management: Utilizing Telehealth to Bridge Access Gaps in Rural Areas		
	Clinical/Provider Insights & Solutions: Addressing Social Risk Factors in Clinical Practice	Michael Edwards	
	Information Technology/Cybersecurity: Leveraging Data within a Clinically Integrated Network	Becky Grando	
	Quality Improvement/Data Analytics: Reducing No-Show Rates with Community Engagement Strategies	Allison Williams	

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Noon - 1p.m.	Lunch, Networking and Exhibitor Engagement		
1:15-2:15	Leadership/Management/Admin: Cultivating Future Leaders: Succession Planning	Coleman Associates	
	Finance/Revenue Cycle Management: Innovative Approaches to Revenue Cycle Automation	Nicole Moscatelli	
	Clinical/Provider Insights & Solutions: Emerging Alternative Payment Models	Miranda Morris	
	Information Technology/Cybersecurity: Privacy and Security in Health Center IT Systems - Chad Williams	Chad Williams	
	Quality Improvement/Data Analytics: The Role of Technology in Enhancing Patient Outcomes	Fred Swaniker	
2:20-3:15	CLOSING PLENARY		